[Your Name]

[Your Role - Business Analyst] (no need to include Junior or Senior) [Your Location] | [Your Phone Number] | [Your Email] [Your LinkedIn Profile URL]

OBJECTIVE / SUMMARY

A concise statement (2-3 lines) highlighting your analytical expertise, problem-solving skills, and the value you bring to an organization.

- **Example**: A detail-oriented and analytical Business Analyst with [Number] years of experience in eliciting requirements, improving processes, and leveraging data to drive business decisions. Seeking to apply expertise in [mention 2-3 key skills like data modeling, stakeholder management, SQL] to contribute to [Company Type/Goal].

EXPERIENCE

[Your Job Title],

[Company Name] [Location]

[Month, Year – Month, Year]

Achievements & Impact: (Focus on quantifiable outcomes of your analysis and recommendations)

- Example: Identified process inefficiencies and recommended solutions that led to a [Percentage]% reduction in operational costs and a [Percentage]% improvement in cycle time for [Specific Process].
- Example: Developed and implemented a new reporting dashboard using [Tool, e.g., Tableau], providing key stakeholders with actionable insights and improving decision-making speed by [Percentage]%.
- **Example**: Successfully managed requirements for [Project X], resulting in an on-time, on-budget delivery and [Specific Benefit, e.g., 15% increase in system adoption].*

Responsibilities: (Use action verbs to describe your analytical tasks and collaborations)

- **Example**: Elicited, analyzed, and documented business and functional requirements from stakeholders through interviews, workshops, and document analysis.*
- **Example**: Created detailed process maps, use cases, user stories, and data models to support system development and process improvement initiatives.*
- **Example**: Performed gap analysis between current and future state processes, identifying opportunities for optimization and automation.* (No longer than 3 lines per bullet)

[Previous Company Name] [Location]

Achievements & Impact:

 Example: Contributed to a data migration project by validating data accuracy, resulting in a [Percentage]% error reduction.*

Responsibilities:

- **Example**: Facilitated communication between business units and IT teams to ensure a clear understanding of requirements and project objectives.
- **Example**: Supported User Acceptance Testing (UAT) by developing test cases and coordinating testing efforts with business users.*

PROJECTS (If applicable, especially for showcasing specific analytical tools or methodologies)

[Project Name/Type],

[Your Role],

[Context (e.g., Capstone Project, Personal Venture)] [Year and Month]

Objective & Outcome:

- **Example**: Conducted a comprehensive market analysis for [Industry/Product], identifying key trends and competitive advantages, which informed [Specific Strategy/Decision].*

Key Activities:

- **Example**: Utilized SQL to extract and analyze large datasets from [Source]; visualized findings using [Excel/Tableau].*
- Example: Presented findings and recommendations to senior management.*

EDUCATION (If you are a recent graduate, move this section to the top)

[Degree Earned], [School Name],[Location] [Year of Graduation] (Include if your graduation year is within 6 years)

Optional: Relevant coursework (e.g., Data Analysis, Statistics, Database Management), projects, or awards.*

- **Example**: Relevant coursework: Trends in Enterprise Information Systems, Data mining and Forecast Management.*

<u>SKILLS</u>

Business Analysis: Requirements Elicitation & Management, Process Modeling (BPMN, Flowcharts), Gap Analysis, Use Case Development, User Story Writing, Stakeholder Management, Root Cause Analysis, Data Analysis.

Technical Skills: SQL, Microsoft Excel (Advanced, including PivotTables, VLOOKUPs), Data Visualization (Tableau, Power BI, Qlik Sense), Database Management (Basic). **Methodologies:** Agile (Scrum, Kanban), Waterfall.

Collaboration Tools: Jira, Confluence, Microsoft Visio, Slack, SharePoint. **Other Relevant Skills:** Financial Modeling (Basic), Reporting, Workshop Facilitation. **Languages:** Fluent written and spoken English.

